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Date: 5-6-04

Himanshu S. Amin

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Erin M. Bourke-Dunphy *et al.*

Examiner: Qamrun Nahar

Serial No: 09/726,111

Art Unit: 2124

Filing Date: November 29, 2000

Title: METHOD AND SOFTWARE TOOLS FOR INTELLIGENT OPERATING
SYSTEM INSTALLATION

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REPLY TO FINAL OFFICE ACTION DATED FEBRUARY 26, 2004

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.

Do Not Enter QN 6/17/04